gie in Docket No. ORIGINAL G-02696A-05-0390 OPEN MEETING AGEND.



4700

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2005

- 45634

Date: 7/21/2005

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

D. J.

Cardarella

Account Name:

D. J. Cardarella

Home: (928) 472-8280

Street:

HC 5 Box 41-2

Work: (000) 000-0000

City:

Payson

CBR:

State:

ΑZ

Zip: 85541

is:

Utility Company.

Energy West Incorporated d/b/a Broken Bow Gas Company

Division:

Gas

Contact Name:

Doug Mann

Contact Phone: (928) 474-2294

Nature of Complaint:

Customer is opposed to the rate increase. He states that both he and his wife are on Social Security and they only got a 2% cost of living raise. Now the company wants to take it by asking for triple the amount of their cost of living.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/21/05 Comments taken and filed in docket no. G-02696A-05-0390.

End of Comments

Date Completed: 7/21/2005

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